Frequently Asked Questions

Why do I need a Civic Address?

Your civic number is the main physical feature used by responders when locating the source of a 911 call.

How do I get a Civic Address?

Contact your local municipal office - there are 52 municipalities in Nova Scotia. These offices administer the assignment of new civic numbers and approve local road names. Civic address by-laws vary by municipality. First Nation Communities assign their own civic addressing in the same manner as municipalities in the province. Contact your First Nations Community.

Why is civic addressing important and what is it used for?

Nova Scotia's province-wide civic address system is used primarily to support emergency response services. It is also a valuable data source for the Province's own business applications and it is being integrated into federal corporate data sets.

How does Nova Scotia's Civic Addressing system work?

Civic addressing begins with you as a property owner posting your correct civic address. Your municipality assigns and manages this information at the local level. The Emergency Management Office (EMO) coordinates Nova Scotia's 911 system and is responsible to notify your local exchange carrier (i.e. Aliant & EastLink) of any civic address and road name changes/upDATES.

The Province receives accurate civic information from its municipalities, First Nations Communities and other data partners. This information and more is supplemented, stored and managed within a central geo-referenced database referred to as the Nova Scotia Civic Address File (NSCAF). From this robust system the Province then maps the location of roads, homes, businesses and other facilities (e.g. sport fields, trail heads, railway crossings, well heads, etc.) across our province.